

## YES Tutoring Course Cancellation Policy

*No refunds within 14 days prior to the first day of the course. All canceled registrations within the 14 day period are vouchered or rebooked when vacancies are available in future courses. Cancellations made within 48 hours of the course start date are not granted vouchers or refunds. Our number one goal is to help students succeed. Therefore, if a student misses a class due to illness or personal obligation we will always provide him or her with the missed materials and a recording of the class that he or she can watch at their convenience.*